FeLSA CISL
FEDERAZIONE LAVORATORI SOMMINISTRATI AUTONOMI ATIPICI

FOOD DELIVERY:

HAVE YOU EVER HEARD OF **RENTED ACCOUNTS?**

The person using an account is not always its registered holder.
Food delivery platforms require each rider to use a personal account. However, accounts may be transferred, rented out, or unlawfully used by someone else.

THIS AFFECTS MORE THAN DELIVERY RIDERS.

It can lead to **unfair competition, irregular practices, and the exploitation** of people in vulnerable situations.

This is known as **DIGITAL LABOUR EXPLOITATION.**

THE RULES ALREADY EXIST.

THEY MUST BE ENFORCED.



Transferring accounts and login credentials to third parties is prohibited.

That is why we are calling for:

1. **MORE EFFECTIVE IDENTITY CHECKS**
to verify that an account is being used by its registered holder.

2. **SAFE ACCESSIBLE REPORTING CHANNELS**
to report and flag suspected irregularities.

3. **STRONGER ENFORCEMENT TOOLS**
and ensure clear, equal rules for everyone.



FOR FAIR AND SAFE FOOD DELIVERY.

FOR RIDERS.

FOR FAIR WORK.

FOR EVERYONE.

SIGN THE PETITION

Scan the QR code
and support the petition promoted by FeLSA CISL and self-employed riders.